



## IT Store Solutions Consultant – Tolworth, London – UK

Our Head Office Business Solutions department is looking for an experienced, highly motivated, and driven individual to join our team and build a career in a challenging and international environment

IT Store Solutions Consultant provides IT solutions for our Head Office, Regional Distribution Centres and Property Offices including, stock management, Mobile Applications, Reporting, Warehouse Management, HR, as well as other bespoke systems and solutions.

### Your tasks

- Collaborate closely with cross functional teams to understand business requirements.
- Ensure the IT solutions technical capabilities are fully utilised and meets the specific needs of each department.
- Create and deliver presentations to key stakeholders.
- Assess, plan, and implement business projects by taking on a Project Manager and/or Technical Lead role.
- Manage the ongoing change, release, test, and live implementation of IT solutions.
- Support the implementation of new features and system enhancements by ensuring functional specifications are coordinated with system developers.
- Provide a professional and expert level of 3rd line support, ensuring timely resolution of technical issues.
- Create and maintain documentation, including system configurations, testing scripts, and troubleshooting guides.
- Provide 'out of hours' on call support on a rota basis (approx. 1 in every 6 weeks)
- Occasional local and overseas travel / overnight / weekend work due to off-site meetings, upgrades and system support.

### Your profile

- A technical understanding of a sustainable IT solutions lifecycle
- Experience delivering retail solutions projects
- An understanding of ITIL
- PowerShell and/or Python experience would be ideal.
- Experience in communicating with and acting as an interface between technical and functional teams.
- The ability to demonstrate initiative and solutions ownership
- To be able to work both independently and as a team to ensure the correct application of the IT solutions lifecycle
- Experience in learning new systems and processes, both bespoke and off-the shelf
- Strong verbal and written communications skills
- Project Management and Stakeholder Management experience is highly desirable
- UK driving licence desirable

### Interested?

Should you be interested in this opportunity, please apply online by clicking directly on the link below or entering it into your browser:

<https://career5.successfactors.eu/sfcareer/jobreqcareerpvt?jobId=344633&company=lidlstiftuP2&st=B303E54FCF6A11910090C9E73C7B1EFE3AFABF5E>

You will need to include an up-to-date CV and covering letter outlining your motivations for the role. If you have any questions, please contact one of the recruitment team at: **internaljobs@lidl.co.uk**