



# SENIOR IT NETWORK SPECIALIST

## Summary

*From our Head Office to the shop floor and everywhere in between our primary goal is to create and deliver a fantastic customer journey for everyone who shops at Lidl.*

With over 7,000 colleagues across our stores, warehouses and offices in Ireland and Northern Ireland we are a big and ambitious team. We know our people are our greatest asset and our success is down to the commitment and dedication of our team.

We are looking for an experienced candidate to join our IT Infrastructure team. As a Senior IT Network Specialist, you will be responsible for ongoing support, monitoring and management of our existing IT network environment.

The right candidate will be someone with hands-on experience of providing high quality support to end users while maintaining a stable and secure IT environment within a large organisation. The candidate should be results driven, thrive under pressure and be comfortable communicating and influencing people company-wide and across all levels of seniority.

## What you'll do

- Provision, implementation, and maintenance of the IT network environment (hardware and software) required for the operation of specific IT Systems in Head office, warehouse and store environment
- Configure and install various networking devices (e.g., firewalls, switches, routers)
- Monitor performance and ensure systems availability and reliability
- Configure and support network services such as IPSEC / SSL VPN, DHCP, DNS
- Improvement and further development of the defined standard systems
- Lifecycle management to ensure the network environment (hardware and software) is maintained in a fully supported state
- Support and deliver large scale IT projects including new store openings
- Incident analysis and resolution
- Implementation of guidelines to comply with data protection requirements and to provide operational IT security
- Creation and maintenance of documentation for service provision and incident resolution
- Operating within corporate standards and guidelines
- Operating within an ITIL environment

## What you'll need

- Minimum of 5 years' experience in a similar role with a proven track record
- Experience supporting and configuring firewalls (Fortinet), switches and routers
- Minimum requirement of CCNA qualification but CCNP desirable
- Proficient in CISCO Routing & Switching, WAN, Wireless and Security
- Experience with complex networks that include VLANs
- Knowledge in the following areas is beneficial: SDWAN, Cloud, Unified Communications and Huawei Infrastructure
- Self-starter who is highly motivated, flexible and thrives in a high-paced environment in order to swiftly respond to business requests
- The ideal candidate will work on own initiative while multi-tasking numerous requests and projects
- Demonstrate good judgement in navigating challenging issues and in recommending an appropriate course of action



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- Comfortable with learning new systems and applying them in every-day use
- A keen problem-solver with the ability to use critical thinking to find the most productive solution
- Proven track record of working with KPIs and SLAs
- Proficient in project management with an ability to set and achieve goals, meet deadlines and multi-task
- Working knowledge of agile methodologies
- Full driver's license
- German language skills an advantage

#### What you'll receive

Through our salary system, we ensure pay equality across all positions at Lidl

- €74,000 rising to €97,000 after 3 years
- Company car (optional)
- 25 days holidays per annum
- Private employee medical insurance
- Company pension after six months of service
- Flexible start and finish times
- Initial training and on-going development from an experienced team member
- Excellent opportunities for career progression
- Dynamic work environment
- Modern office facility with free parking
- On-site gym and canteen
- Up to 2 days remote working per week
- Mobile and broadband discounts with Three network

Lidl is an equal opportunities employer. If you have any particular requirements, we will ensure any reasonable accommodations are implemented as part of the recruitment and selection process. We value diversity and inclusion in our workplace and want to ensure that all applicants have the same opportunity regardless of gender, civil status, family status, sexual orientation, age, disability, race, religious belief, political opinion, or membership of the traveller community.

#### Interested?

Should you be interested in this opportunity, please apply online by clicking directly on the link below or entering it into your browser:

<https://career5.successfactors.eu/sfcareer/jobreqcareerpvt?jobId=397154&company=lidlstiftuP2&st=039DEF9C63749DE10D31BC6A8271A7073BE5CFAD>

You will need to include an up-to-date CV and fill out the application form. If you have any questions, please contact [HRServices@lidl.ie](mailto:HRServices@lidl.ie).

**Application deadline: 24.04.2024**